QUALITY POLICY

Varedan and its employees are committed to meeting customer and legal requirements in order to achieve customer satisfaction. We will always strive to provide quality products on time and continually improve our Quality Management System.

QUALITY OBJECTIVES

Product Acceptance by Customer ≥ 95%

On Time Delivery ≥ 90%

Customer Satisfaction ≥ 3.5

PROCESS METRICS

Time from PO receipt to response ≥ 95% within 2 business days

RMAs Due to Engineering Issues ≤ 5%

Supplier Quality ≥ 90%

MISSION

To provide exceptional quality valves and support to customers along with exceptional learning, growth and financial opportunities for Varedan employees and owners.

VISION

To be at the forefront of creating value for our customers by offering quality parts with unmatched service.

VALUES

Ethics - We exercise our duties with honesty and integrity at all times.

Teamwork - We respect and support each other, without blame, to create a stronger and better performing team.

Customer Service - We respond to every customer quickly, thoroughly, professionally and with courtesy.

President: John Vasak 12/6/2017